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## EXHIBIT HALL QUESTIONS

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### **Why should I attend the exhibit hall?**

- The exhibit hall is a great time to chat and meet with participating exhibitors. You can learn about new products or services, attend short educational sessions, chat with experts or just see what new things are out there. Plus, when you visit booths you can earn points to enter yourself into drawings for gift cards of up to \$200!

### **What is “Join Live”?**

- “Join Live” is available on many booths and is a live, group video chat within the booth. It will be staffed by an exhibitor and will feature things like product viewing or short educational sessions.

### **How do I end a “Join Live” session?**

- Clicking on another booth will end the “Join Live” session.

### **What is “Request Additional Info”?**

- This will be a place to easily send your information to the exhibitor.

### **Where do I find Digital Passport codes?**

- Each Digital Passport code is somewhere in the exhibitor’s booth. If you look in the company description, they will tell you where to look or what you need to do to obtain their code.

### **Do I have to accept private chats?**

- No, you do not. You can choose to decide who to chat with.

### **Can exhibitors see that I am in their booth? Do they automatically get my information?**

- Yes, they will be able to see your name and organization if it is available. They will not receive any more information unless you choose to give it to them.

### **What is “Start Chat”?**

- This is a place to start a private chat with an individual exhibitor. Once chats are approved by both attendees you will have the ability to request to move it to a live video chat if both people have a webcam and a microphone. Make sure to look for the green circle around the staff member to make sure they are online before starting a chat.

### **How do I know if the booth is staffed?**

- Exhibitors’ staff members will all be listed on the booth. Exhibitors with a green circle around their picture are currently online.

**Will all booths be staffed?**

- Most, but not all. Some exhibitors have opted to just provide information on their booths. If a booth isn't staffed there will not be a staff member listed.

**What is "Book Meeting"?**

- "Book Meeting" is a tool the exhibitor or attendee has set up before the conference starts. You are able to set up meetings after the conference at times they already have available. These could be virtual meetings or phone calls.

**How can I find an exhibitor's booth?**

- Above the list of exhibitors there is both a search bar and a filter section. You can use the filter to search for specific types of exhibitors.

**How can I find a specific product/service?**

- Above the list of exhibitors there is a filter section. You can use the filter to search for specific products or services.