



# EDUCATION ON YOUR OWN IS EASIER THAN EVER

## WEBINARS

Webinars are over-the-internet courses conducted in real-time that allow students to receive the highest quality instruction while watching from their own computer, tablet or smartphone. Webinars combine the convenience of online courses with live instruction and interaction with the instructor. Our webinars have a chat box which allows students to ask questions and participate in the course, making for a more dynamic learning experience. Best of all, at the end of the Webinar, there is no test required for CE credit to be earned!

NONE of the Webinars you take from us are pre-recorded; they all take place in real-time and are taught by the instructor who authored the course. Our instructors use a webcam so you will hear and see him/her teach, address questions and provide answers - all in real-time!

Missouri Association of Insurance Agents

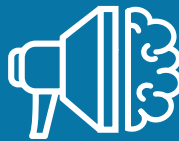
LIVE  
WEBINARS

**Cancellation, Refunds & Transfers Policy:** You will not receive a refund or transfer credit if you do not notify us before the start of the webinar. All cancels and transfers must be received in writing. Refunds: a refund will be provided if canceling more than two weeks prior to start of webinar, less a \$5 handling fee; if canceling fewer than two weeks before the webinar, a \$10 handling fee will apply. Transfers: a \$5 transfer fee will be assessed on any transfer made within 2 weeks of the webinar. Transfers may only be made to another MAIA course. Student must indicate a transfer course within two weeks of cancellation or appropriate remainder of tuition will be refunded.



### Register

Register by mail or online at [www.moagent.org](http://www.moagent.org) and use a credit card. The registration fee is per person. Registrations must be received at least 48 hours (two business days) prior to the webinar you wish to attend. Once your registration has been processed you will receive an emailed confirmation.



### Attend

With a computer, internet access and speakers, you can participate in a web-based classroom conducted LIVE. We recommend using the newest version of Google Chrome for the best webinar experience.



### Get CE Credit

After the conclusion of the webinar and the completion of the required documentation, the Missouri Association of Insurance Agents will file your CE credit with the Missouri Department of Commerce & Insurance. No exam is required for CE credit.



Date	Webinar	Time (CDT)	Instructor	Reg. Fee (per person)	State for CE	Amount Enclosed
6	Flood Insurance and the NFIP	12 - 3 PM	Robin Federici	Member: \$50 Non-Member: \$75	Mo. Kan.	
7	An Hour with Cathy: Three Commercial Property Insurance Problems and How to Fix Them	1 - 2 PM	Cathy Trischan	Member: \$20 Non-Member: \$30	Mo. Kan.	
13	Agents E&O: Duties, Operations, Checklists and More	8 - 11 AM	Kym Martell	Member: \$50 Non-Member: \$75	Mo. Kan.	
13	Dead or Alive: The Many Functions of Life Insurance	12 - 3 PM	Corey Wilkins	Member: \$50 Non-Member: \$75	Mo. Kan.	
15	Chris Amrhein's "Adventures in Aging": Understanding Social Security & Medicare	12 - 3 PM	Chris Amrhein	Member: \$50 Non-Member: \$75	Mo. Kan.	
20	Insuring Commercial Transportation Exposures: The Business Auto and Motor Carrier Coverage Forms	12 - 3 PM	Sam Bennett	Member: \$50 Non-Member: \$75	Mo. Kan.	
21	An Hour with Nicole: Homeowners Loss Settlement Issues	1 - 2 PM	Nicole Broch	Member: \$20 Non-Member: \$30	Mo. Kan.	
22	Personal Lines Coverage Concerns: Annoying But Important	8 - 11 AM	Scott Treen	Member: \$50 Non-Member: \$75	Mo. Kan.	
22	Homeowners in Real Life: Tales of Claims & Coverage	12 - 3 PM	Nicole Broch	Member: \$50 Non-Member: \$75	Mo. Kan.	
27	Coverage Problems Your Contractors Hate (and How to Solve Them)	8 - 11 AM	Cathy Trischan	Member: \$50 Non-Member: \$75	Mo. Kan.	
27	Culture, Ethics and E&O: The Right Way to Run an Agency	12 - 3 PM	Terry Tadlock	Member: \$50 Non-Member: \$75	Mo. Kan.	
28	An Hour with Cathy: Truly Awful CGL Endorsements	1 - 2 PM	Cathy Trischan	Member: \$20 Non-Member: \$30	Mo. Kan.	
29	Insurance Jeopardy! Testing Your Knowledge of Personal & Commercial Lines	8 - 11 AM	Steve Lyon	Member: \$50 Non-Member: \$75	Mo. Kan.	
29	Exposures That Prove Why ALL Employers Need EPL Coverage	12 - 3 PM	Cathy Trischan	Member: \$50 Non-Member: \$75	Mo. Kan.	
You cannot repeat a course within your current continuing education cycle.				<b>TOTAL ENCLOSED:</b>		\$ _____

Full Name: \_\_\_\_\_ NPN Number: \_\_\_\_\_

Designations Held: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Title: \_\_\_\_\_ Your role?  Owner/Principal  Agency Mgr.  Producer  Account Mgr.  Customer Service  IT  Co.Rep.

Agency/Company Name: \_\_\_\_\_ Mailing Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Payment Options: Registration & Payment must be received at least 48 hours before the webinar.

Enclosed is my check made payable to **Missouri Association of Insurance Agents**

Please charge my:  Visa  MasterCard  American Express  Discover

Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Cardholder's Signature: \_\_\_\_\_

Billing Address: \_\_\_\_\_