



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2024 CISR Institutes (State of Missouri):

Date	Course	Location
February 27, 2024	Elements of Risk Management	Online
April 16, 2024	Commercial Casualty I	Online
May 14, 2024	Insuring Commercial Property	Hybrid Jefferson City or Online
June 18, 2024	Insuring Personal Auto Exposures	Online
August 6, 2024	Commercial Casualty II	Online
September 17, 2024	Other Personal Lines Solutions	Hybrid Jefferson City or Online
October 17, 2024	Agency Operations	Online
November 19, 2024	Insuring Personal Residential Property	Online

Each institute will be filed for continuing education credit in all states. Exact CE hours and type may vary by institute.

CISR exams must be taken online through the PROfile page. For participants who want to take the exam the day of an in-person course, MAIA will proctor the exam immediately following the course, but participants must provide their own equipment to take the exam. The exam can also be taken online until Thursday at 11:59 p.m. the week following the class, but will require a disinterested third party to proctor the exam. The exam windows during the holidays throughout the year will be determined in advance and adjusted accordingly. For more information on selecting a proctor and taking the online exam, visit scic.com/proctor-monitor-rules.

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ DOB _____ National Producer # _____

Agency/Co. or Org. _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? ☐ Owner/Principal ☐ Agency Mgr. ☐ Producer ☐ Account Mgr. ☐ Customer Service ☐ IT ☐ Co. Rep.

CISR Institute Fees (Fees include materials, lunch (in-person) & CE credit reporting for participants)	Price	Qty	Total (Price x Qty)
Early-bird Fees (payment must be received two weeks prior to course)	\$165		
Fees	\$185		
Take advantage of our convenient online registration by visiting our website, moagent.org .			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

☐ VISA ☐ MC ☐ AmEx ☐ Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____