



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2023 CISR Institutes (State of Missouri):

Date	Course	Location
February 9, 2023	Elements of Risk Management	Online
February 28, 2023	Insuring Commercial Property	Online
April 11, 2023	Insuring Personal Residential Property	Online
April 25, 2023	Commercial Casualty II	Springfield
May 4, 2023	Commercial Casualty I	Online
June 6, 2023	Agency Operations	Kansas City
June 22, 2023	Other Personal Lines Solutions	Online
August 3, 2023	Elements of Risk Management	Online
August 22, 2023	Insuring Personal Residential Property	Jefferson City
September 12, 2023	Insuring Personal Auto Exposures	Online
October 19, 2023	Commercial Casualty I	St. Louis
November 7, 2023	Commercial Casualty II	Online
December 12, 2023	Agency Operations	Online

Each institute will be filed for continuing education credit in all states. Exact CE hours and type may vary by institute.

Effective January 1, 2022, The National Alliance has changed the guidelines for CISR in-person courses. CISR in-person courses will no longer offer a paper exam option. CISR exams must now be taken online through the PROfile page. For participants who want to take the exam the day of the course, MAIA will proctor the exam immediately following the course, but participants must provide their own equipment to take the exam. The exam can also be taken online until Thursday at 11:59 p.m. the week following the class, but will require a disinterested third party to proctor the exam. For more information on selecting a proctor and taking the online exam, visit scic.com/proctor-monitor-rules.

Effective July 1, 2022, all CISR in-person, hybrid, and webinar courses will have the same exam window for taking the final exam. The exam window will begin immediately after the course concludes through the following Thursday at 11:59 pm Central Time Zone. The exam windows during the holidays throughout the year will be determined in advance and adjusted accordingly.

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ DOB _____ National Producer # _____

Agency/Co. or Org. _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT Co. Rep.

CISR Institute Fees (Fees include materials, lunch & CE credit reporting for participants)	Price	Qty	Total (Price x Qty)
In-Person Fees	\$210		
Early-bird In-Person Fees (payment must be received two weeks prior to course)	\$185		
Online Fees	\$161		
Take advantage of our convenient online registration by visiting our website, moagent.org.			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____