



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2022 CISR Institutes (State of Missouri):

Date	Course	Location
January 27, 2022	Personal Lines Miscellaneous	St. Louis
February 1, 2022	Agency Operations	Online
March 22, 2022	Elements of Risk Management	Online
May 10, 2022	Insuring Personal Residential Property	St. Louis
May 26, 2022	Insuring Commercial Property	Online
June 7, 2022	Insuring Personal Auto Exposures	St. Louis
June 9, 2022	Insuring Personal Auto Exposures	Blue Springs
July 28, 2022	Personal Lines Miscellaneous	Online
August 9, 2022	Agency Operations	St. Louis
August 11, 2022	Agency Operations	Springfield
August 30, 2022	Commercial Casualty II	Online
September 20, 2022	Elements of Risk Management	Blue Springs
September 22, 2022	Elements of Risk Management	Jefferson City
October 25, 2022	Insuring Commercial Property	Springfield
October 27, 2022	Insuring Commercial Property	St. Louis
November 10, 2022	Commercial Casualty I	Online
November 15, 2022	Insuring Personal Residential Property	Online
December 13, 2022	Insuring Personal Auto Exposures	Online

Each institute will be filed for continuing education credit. Exact CE hours and type may vary by institute.

Effective January 1, 2022, The National Alliance has changed the guidelines for CISR in-person courses. CISR in-person courses will no longer offer a paper exam option. CISR exams must now be taken online through the PROfile page. For participants who want to take the exam the day of the course, MAIA will proctor the exam immediately following the course, but participants must provide their own equipment to take the exam. The exam can also be taken online until Thursday at 11:59 p.m. the week following the class, but will require a disinterested third party to proctor the exam. For more information on selecting a proctor and taking the online exam, visit scic.com/proctor-monitor-rules.

Effective July 1, 2022, all CISR in-person, hybrid, and webinar courses will have the same exam window for taking the final exam. The exam window will begin immediately after the course concludes through the following Thursday at 11:59 pm Central Time Zone. The exam windows during the holidays throughout the year will be determined in advance and adjusted accordingly.

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ DOB _____ National Producer # _____

Agency/Co. or Org. _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT Co. Rep.

CISR Institute Fees (Fees include materials, lunch & CE credit reporting for participants)	Price	Qty	Total (Price x Qty)
In-Person Fees	\$195		
Early-bird In-Person Fees (payment must be received two weeks prior to course)	\$175		
Online Fees	\$161		
Take advantage of our convenient online registration by visiting our website, moagent.org.			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____