



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2021 CISR Institutes (State of Missouri):

Date	Course	Location
January 26, 2021	Elements of Risk Management	Online
February 18, 2021	Insuring Personal Residential Property	Online
February 23, 2021	Insuring Commercial Property	Online
March 4, 2021	Agency Operations	Online
March 30, 2021	Commercial Casualty I	Online
April 8, 2021	Commercial Casualty II	Online
May 6, 2021	Personal Lines Miscellaneous	Springfield*
May 13, 2021	Personal Lines Miscellaneous	St. Louis*
May 25, 2021	Insuring Personal Auto Exposures	Online
June 22, 2021	Elements of Risk Management	St. Louis*
June 24, 2021	Elements of Risk Management	Springfield*
June 30, 2021	Agency Operations	Online
August 10, 2021	Insuring Commercial Property	Blue Springs*
August 25, 2021	Insuring Personal Residential Property	Online
September 2, 2021	Commercial Casualty I	St. Louis*
September 14, 2021	Commercial Casualty I	Blue Springs*
October 26, 2021	Commercial Casualty II	Online
November 9, 2021	Insuring Personal Auto Exposures	Springfield*
November 16, 2021	Insuring Personal Auto Exposures	Jefferson City*
November 30, 2021	Personal Lines Miscellaneous	Online

Each institute will be filed for continuing education credit. Exact CE hours and type may vary by institute.

**MAIA will continue to monitor current conditions relating to COVID-19, and if we determine that it is inadvisable to conduct an in-person class, this course will be offered in a webinar format.*

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ Date of Birth _____ MO Producer # _____

Agency _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT

Is this your first CISR Institute? YES NO Is this your last CISR exam? YES NO Are you already a CISR? YES NO

CISR Institute Fees (Fees include materials, breaks & CE credit reporting for participants)	Price	Qty	Total (Price x Qty)
In-Person Fees	\$195		
Early-bird In-Person Fees (payment must be received two weeks prior to course)	\$175		
Online Fees	\$161		
Take advantage of our convenient online registration by visiting our website, www.moagent.org.			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____