



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2020 CISR Institutes (State of Missouri):

Date	Course	Location
January 7, 2020	Commercial Property	MAIA Headquarters, Jefferson City
January 9, 2020	Commercial Property	Oasis Hotel and Convention Center, Springfield
January 15, 2020	Commercial Property	Holiday Inn Route 66, St. Louis
February 6, 2020	Personal Auto	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
February 20, 2020	Personal Auto	Holiday Inn Route 66, St. Louis
May 5, 2020	Commercial Casualty I	Online
June 9, 2020	Elements of Risk Management	Online
June 25, 2020	Personal Residential Property	Online
August 27, 2020	Agency Operations	Online
September 23, 2020	Commercial Casualty II	Online
November 3, 2020	Personal Lines Misc.	Online

All times assumed CDT unless otherwise noted.

Each institute will be filed for continuing education credit. Exact CE hours and type may vary by institute.

Take advantage of our convenient online registration by visiting our website, www.moagent.org

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ Date of Birth _____ MO Producer # _____

Agency _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT

Is this your first CISR Institute? YES NO Is this your last CISR exam? YES NO Are you already a CISR? YES NO

CISR Institute Fees <small>(Fees include materials, breaks & CE credit reporting for participants)</small>	Price	Qty	Total (Price x Qty)
Online Fees	\$161		
			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Exp. Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____

Mail or fax to Missouri Association of Insurance Agents, 3315 Emerald Lane, Jefferson City, MO 65109, fax: 573-893-3708.
Questions? Phone 573-893-4301 • e-mail maia@moagent.org • www.moagent.org