



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2019 CISR Institutes (State of Missouri):

| Date | Course | Location |
|--------------------|-----------------------------|--|
| January 17, 2019 | Commercial Casualty I | MAIA Headquarters, Jefferson City |
| January 30, 2019 | Commercial Casualty I | Oasis Hotel and Convention Center, Springfield |
| February 6, 2019 | Personal Lines Misc. | Drury Plaza Hotel, Cape Girardeau |
| February 7, 2019 | Personal Lines Misc. | Holiday Inn Route 66, St. Louis |
| April 9, 2019 | Agency Operations | Holiday Inn Route 66, St. Louis |
| April 11, 2019 | Agency Operations | Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs |
| May 14, 2019 | Personal Auto | Drury Plaza Hotel, Cape Girardeau |
| May 16, 2019 | Personal Auto | Oasis Hotel and Convention Center, Springfield |
| June 4, 2019 | Personal Residential | Holiday Inn Route 66, St. Louis |
| June 6, 2019 | Personal Residential | Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs |
| June 12, 2019 | Personal Residential | Oasis Hotel and Convention Center, Springfield |
| August 6, 2019 | Commercial Casualty II | Holiday Inn Route 66, St. Louis |
| August 27, 2019 | Commercial Casualty II | Oasis Hotel and Convention Center, Springfield |
| September 10, 2019 | Commercial Property | Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs |
| September 11, 2019 | Commercial Property | Drury Plaza Hotel, Cape Girardeau |
| September 24, 2019 | Commercial Property | Holiday Inn Route 66, St. Louis |
| November 5, 2019 | Elements of Risk Management | Oasis Hotel and Convention Center, Springfield |
| November 14, 2019 | Elements of Risk Management | Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs |
| November 19, 2019 | Elements of Risk Management | MAIA Headquarters, Jefferson City |
| November 21, 2019 | Elements of Risk Management | Holiday Inn Route 66, St. Louis |

Each institute will be filed for continuing education credit. Exact CE hours and type may vary by institute.

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ Date of Birth _____ MO Producer # _____

Agency _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT

Is this your first CISR Institute? YES NO Is this your last CISR exam? YES NO Are you already a CISR? YES NO

| CISR Institute Fees (Fees include materials, breaks & CE credit reporting for participants) | Price | Qty | Total (Price x Qty) |
|--|-------|-----|---------------------|
| Regular Fees | \$195 | | |
| Early-Bird Fees (payment must be received two weeks prior to course) | \$175 | | |
| Take advantage of our convenient online registration by visiting our website, www.missouriagent.org. | | | Total Enclosed \$ |

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____

Mail or fax to Missouri Association of Insurance Agents, P.O. Box 1785, Jefferson City, MO 65102-1785, fax: 573-893-3708.
Questions? Phone 573-893-4301 • e-mail maia@moagent.org • www.missouriagent.org