



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2018 CISR Institutes (State of Missouri):

Date	Course	Location
January 11, 2018	Personal Lines Misc.	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
January 31, 2018	Personal Lines Misc.	Holiday Inn Route 66, St. Louis
February 8, 2018	Agency Operations	Show-Me-Center, Cape Girardeau
February 27, 2018	Agency Operations	MAIA Headquarters, Jefferson City
March 1, 2018	Agency Operations	Oasis Hotel and Convention Center, Springfield
April 4, 2018	Elements of Risk Management	Holiday Inn Route 66, St. Louis
April 12, 2018	Elements of Risk Management	Oasis Hotel and Convention Center, Springfield
June 6, 2018	Personal Auto	St. Louis Union Station Hotel, St. Louis
June 12, 2018	Personal Auto	MAIA Headquarters, Jefferson City
June 14, 2018	Personal Auto	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
August 9, 2018	Personal Residential	Holiday Inn Route 66, St. Louis
August 15, 2018	Personal Residential	Oasis Hotel and Convention Center, Springfield
September 11, 2018	Commercial Casualty II	MAIA Headquarters, Jefferson City
September 13, 2018	Commercial Casualty II	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
September 19, 2018	Commercial Casualty II	Oasis Hotel and Convention Center, Springfield
November 7, 2018	Commercial Property	Oasis Hotel and Convention Center, Springfield
November 15, 2018	Commercial Property	Holiday Inn Route 66, St. Louis
November 28, 2018	Commercial Casualty I	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
December 12, 2018	Commercial Casualty I	Holiday Inn Route 66, St. Louis
December 13, 2018	Commercial Casualty I	Show-Me-Center, Cape Girardeau

Each institute will be filed for continuing education credit. Exact CE hours and type may vary by institute.

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ Date of Birth _____ MO Producer # _____

Agency _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT
Is this your first CISR Institute? YES NO Is this your last CISR exam? YES NO Are you already a CISR? YES NO

CISR Institute Fees (Fees include materials, breaks & CE credit reporting for participants)	Price	Qty	Total (Price x Qty)
Regular Fees	\$195		
Early-Bird Fees (payment must be received two weeks prior to course)	\$175		
Take advantage of our convenient online registration by visiting our website, www.missouriagent.org.			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____

Mail or fax to Missouri Association of Insurance Agents, P.O. Box 1785, Jefferson City, MO 65102-1785, fax: 573-893-3708.
Questions? Phone 573-893-4301 • e-mail maia@moagent.org • www.missouriagent.org