



Certified Insurance Service Representative



WHAT IS THE CISR DESIGNATION?

The CISR designation stands for Certified Insurance Service Representative. It is designed to serve the practical needs of customer service representatives, newly licensed producers, company personnel, and those who wish to refresh their product knowledge. Participants pursuing the designation must attend and pass five one-day courses over a three-year period.

Schedule of 2017 CISR Institutes (State of Missouri):

Date	Course	Location
January 11, 2017	Elements of Risk Management	Holiday Inn Route 66, St. Louis
January 18, 2017	Personal Lines Misc.	Ramada Plaza Hotel & Oasis Convention Center, Springfield
February 1, 2017	Personal Lines Misc.	MAIA Headquarters, Jefferson City
February 2, 2017	Personal Lines Misc.	Holiday Inn Route 66, St. Louis
March 8, 2017	Agency Operations	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
April 5, 2017	Commercial Casualty II	Oasis Hotel and Convention Center, Springfield
April 6, 2017	Commercial Casualty II	Show-Me-Center, Cape Girardeau
May 3, 2017	Commercial Casualty II	Holiday Inn Route 66, St. Louis
June 7, 2017	Personal Auto	Oasis Hotel and Convention Center, Springfield
June 8, 2017	Elements of Risk Management	Show-Me-Center, Cape Girardeau
June 28, 2017	Personal Auto	Holiday Inn Route 66, St. Louis
August 1, 2017	Personal Residential	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
August 3, 2017	Personal Residential	Oasis Hotel and Convention Center, Springfield
August 30, 2017	Elements of Risk Management	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
September 13, 2017	Personal Residential	Show-Me-Center, Cape Girardeau
October 4, 2017	Commercial Casualty I	Oasis Hotel and Convention Center, Springfield
October 25, 2017	Commercial Casualty I	Holiday Inn Route 66, St. Louis
November 15, 2017	Commercial Property	Adams Pointe Conference Center & Courtyard by Marriott, Blue Springs
December 5, 2017	Commercial Property	Holiday Inn Route 66, St. Louis
December 7, 2017	Commercial Property	MAIA Headquarters, Jefferson City

Each institute will be filed for continuing education credit. Exact CE hours and type may vary by institute.

TO PREREGISTER FOR ANY OF THE ABOVE INSTITUTES, COMPLETE THIS FORM AND RETURN IT TO THE ADDRESS BELOW

I wish to attend the following CISR institute:

Seminar Topic _____ Date and Location of Seminar _____

Name & Designations _____ Date of Birth _____ MO Producer # _____

Agency _____ Phone _____ E-mail _____

Address _____ City/State/Zip _____

Which best describes your role? Owner/Principal Agency Mgr. Producer Account Mgr. Customer Service IT
Is this your first CISR Institute? YES NO Is this your last CISR exam? YES NO Are you already a CISR? YES NO

CISR Institute Fees (Fees include materials, breaks & CE credit reporting for participants)	Price	Qty	Total (Price x Qty)
Regular Fees	\$195		
Early-Bird Fees (payment must be received two weeks prior to course)	\$175		
Take advantage of our convenient online registration by visiting our website, www.missouriagent.org.			Total Enclosed \$

Payment must be sent with this form. Make checks payable to MAIA.

VISA MC AmEx Disc. Card #: _____ Ex Date _____ Verification Code _____

Billing Address _____ Cardholder Sig. _____

Mail or fax to Missouri Association of Insurance Agents, P.O. Box 1785, Jefferson City, MO 65102-1785, fax: 573-893-3708.
Questions? Phone 800-617-3658 in Mo. or 573-893-4301 • e-mail maia@moagent.org • www.missouriagent.org